



Unmet Needs:

Overburdened
Healthcare
System

Welcome & Logistics



- This session will be recorded
- Make sure you're muted!
- Change your display name in Zoom



Introduce Yourself

1. Go to tinyurl.com/unmet-padlet
2. Make a post in the first column:
 - Your name
 - What questions do you have about today's subject?

Post your name and questions you have about today's subject?



Anonymous 1m



John Smith

I am wondering about this big question



Add comment

About Us

Our Vision:

A resilient Boston through **healthy, informed, and connected communities** that are supported every day and during emergencies by strong, integrated public health and healthcare systems.

Our work focuses on:

- **Improving health outcomes** of the whole community, particularly the most vulnerable, after emergencies.
- Working to ensure **equitable access to health and human services** during and after emergencies.



OPHP Approach

We are grounded by our operational role in emergencies.

We draw from boots-on-the-ground realities.

We are committed to learning with you.



DISASTER EQUITY IN ACTION

Unmet Needs

Size Up &
Assess

Convene &
Align

Operations / Outcomes

Collective
Design

Implement &
Evaluate

RECOVERY OPERATIONS

Today's Agenda

Agenda

- Introduction & Overview
- The Resident Experience
- A View from Boston Hospitals
- Behavioral Health: The Ensuing Pandemic
- Challenges in Throughput and Post-Acute Care
- Discussion
- Conclusion

By the end of the session, we will:

- Start forming a common operating picture of the impacts of COVID-19 on our healthcare system
- Discuss how to meet current and future health and medical needs of our clients and patients

Panelists



Theresa Smith

Manager,
Resident Services,
Housing Operations



**Patricia (Tish)
McMullin**

Executive Director,
Conference of Boston
Teaching Hospitals



**Leigh Simons
Youmans**

Senior Director,
Healthcare Policy,
Massachusetts Health &
Hospital Association (MHA)



Adam Delmolino

Director,
Virtual Care & Clinical Affairs,
Massachusetts Health &
Hospital Association (MHA)



Discussion

Review Padlet, comment, like.

Raise your hand in Zoom to ask your question, or comment.

Continue the Conversation...

Workforce
Protection

June 14
11:00AM – 12:30PM

Extreme Violence

Psychological
Impacts

Food Insecurity

Birth Outcomes

If you'd like to help **co-host this series** and **select speakers** from the community, academia, and agencies, **please contact us at** preparedness@bphc.org

Conclusion

- Please the evaluation form:
tinyurl.com/unmet-eval

Workforce Protection
Tuesday, June 14
11:00 AM – 12:30 PM

<http://delvalle.bphc.org/workforce-protection>



Thank You

For further questions or comments,
please contact:

**DelValle Institute for Emergency
Preparedness**
617-343-1370
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<http://delvalle.bphc.org>



The DelValle Institute for Emergency Preparedness is the Education & Training branch of the Office of Public Health Preparedness. The DelValle Institute provides high-quality all-hazards training and exercises to develop and enhance capabilities-based preparedness.

This training delivery is offered through a contract with the Office of Preparedness and Emergency Management at the Massachusetts Department of Public Health (MDPH), with funding from the Centers for Disease Control and Prevention (CDC) Public Health Emergency Preparedness Cooperative Agreement and/or the Assistant Secretary for Preparedness and Response. The views expressed in written conference materials or publications and by speakers and moderators do not necessarily reflect the official policies of the Department of Health and Human Services, nor does the mention of trade names, commercial practices, or organizations imply endorsement by the U.S. Government. For more information regarding DelValle Institute funding, please visit <http://delvalle.bphc.org/funding>

